



QUOTE FROM THE DOLPHIN TEAM

“The world of tourism is awakening after giving us a great lesson on its impact on the national and international economy. We are still in an adaptation period, reinforcing protocols that allow us, to a certain point, to coexist in a new environment, taking care of our health and our Guests' health. We are hoping that the reactivation continues in the following months and that in 2022 we will live a full normality.”

CLAUDIA SOSA  
Comercial Director - The Dolphin Company



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## WE ARE A SUPER COMPANY FOR 9 CONSECUTIVE YEARS



For nine years, we have been in the first 50 places in the category of 500 to 3,000 employees in the Super Companies ranking carried out by Expansion Magazine which evaluates the culture and organizational climate of the participating companies.

The Super Companies ranking evaluates aspects such as motivation, working conditions, productivity boost, impartiality, personal and professional development and social responsibility, among many others.

We are convinced that our associates are a key component of our family and that our achievements are only a reflection of their dedication and unconditional effort; that is why, as a Socially Responsible Company, it is our responsibility to provide them with all possible benefits that guarantee their well-being in the company.



## THE DOLPHIN COMPANY IS ALSO AWARDED AS A SUPER COMPANY FOR WOMEN



This year, we classified #18 in the Super Companies for Women ranking by Top Companies and Expansion Magazine, which recognize practices focused on fostering and retaining female talent.

To make the list, Top Companies considered the companies that were certified as Super Companies 2021, and the evaluation was based on three criteria: benefits related to women, approval of the worker survey and presence of women in management.

Among the initiatives that make us a Super Company for Women, we can highlight internal campaigns of non-discrimination and gender equality, a schedule and facilities that make family life and work more compatible, and training programs focused on the professional development of our associates.



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# OUR COMPANY JOINS THE WORLD TRAVEL AND TOURISM COUNCIL INITIATIVE WOMEN IN GLOBAL TRAVEL

The initiative promotes the empowerment of women in this industry, with a special impact on gender equality. This initiative will allow women to cope faster from this crisis, which has hit especially vulnerable sectors of the population working in the travel and tourism sector.

According to 2019 data from the WTTC, women account for more than 50% of employment in the travel and tourism sector worldwide; however, it is not women who occupy strategic or high-level positions. It is proven that the female gender does three times more unpaid work than men. Therefore, the Government of Quintana Roo and the WTTC, launched a call to the leaders of the private, public and academic sectors to join forces and promote diversity, promote inclusion and achieve equality and equity for women in the force labor.

By signing the declaration we commit to promote greater economic, professional and social independence for the more than 37% of women who are part of our family around the world, and of course, to increase this percentage.



## ZOOMARINE AND AQUAFELIX REOPENED ITS DOORS

Zoomarine in Torvaianica and Aquafelix in Civitavecchia reopened after more than 200 days closed to the public. Zoomarine belongs to the category of multi-experience parks and offers activities such as educational shows, interactions with species, water activities and amusement rides. On the other hand, Aquafelix, from the category of water parks, offers its guests the opportunity to enjoy 80,000m<sup>2</sup> of water attractions, pools, restaurant and relaxation areas.

More than 2,000 visitors assisted to Zoomarine's reopening; while Aquafelix was visited by more than 600 guests who enjoyed the activities offered by the park. Families who visit the parks have a wonderful, unforgettable and safe experience, since both parks have implemented the sanitary measures to prevent the spread of COVID-19 in their facilities.



## DOLPHIN DISCOVERY WELCOMES BACK THE CRUISING INDUSTRY AFTER MORE THAN 15 MONTHS

Celebrity Cruises is the first cruise line that visited the Mexican Caribbean after a 15 month pause due to COVID-19 pandemic. On June 29<sup>th</sup> the first cruise ship arrived to Dolphin Discovery Costa Maya, in Mahahual, followed by arrivals at Dolphin Discovery Cozumel and Dolphin Discovery St. Kitts.

Hundreds of excited Guests debarked to explore Costa Maya and Dolphin Discovery hosted its first Swim with Dolphin programs at this Habitat after several months being temporarily closed. 5 Dolphins are waiting to make friends with visitors over the following months.

Dolphin Cove Jamaica is eagerly expecting Royal Caribbean by mid-July. Arrivals from Norwegian, MSC and Disney Cruises are expected on September.



We have more plans and projects that we will share with you in this same way. Stay informed through us.





CELEBRATES ITS

# 51<sup>st</sup> Anniversary



Gulf World, our first acquisition in the United States, celebrated 51 years since it first opened its doors in 1970. It is located in Panama City Beach and is home to more than 30 Marine Mammals and more than 70 Birds and Reptiles.

Gulf World belongs to the category of multi-experience parks and offers a wide variety of fun and educational activities for the whole family. Interaction with species such as Dolphins, Sea Lions, Penguins and Stingrays are possible at this wonderful park.

The park has also a rescue center called Gulf World Marine Institute, a non-profit institute that works to rescue and rehabilitate different Marine Animals off the coast of Florida.



# 83 Years of History



Marineland in St. Augustine, Florida, is considered the world's first oceanarium and since its opening in 1938 has introduced millions of visitors to the wonders of life in the deep ocean.

It started out as a filmmaking studio and research center, and in mid-2019 joined The Dolphin Company family as one of our multi-experience parks in the United States. The history of Marineland represents the birth of innovative discoveries in the interaction of humans with Dolphins and research of the species, since it is here that the first Dolphin calf in human care was born and raised, the echolocation of the species was discovered and Flippy, the first Dolphin to be able to communicate with humans and perform an educational presentation, was introduced to the world.

The Dolphin Company could not be happier and prouder to have such a valuable family member who shares the love for marine life, as well as our mission to ensure the well-being of animals that live in our care and in wild life.

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**WE CELEBRATED  
THE FAMILY'S  
SUPERHEROES**



**COOL**



**WOW!**

Our ongoing superheroe campaign took over mothers' and fathers' day within our parks. Moms and dads are every child's superheroes so we decided to join the celebration, recognize their everyday effort and honor them.

## A SOCIALLY RESPONSIBLE COMPANY

The Dolphin Company has been a Socially Responsible Company for more than 16 years. One of the most important pillars has been the Dolphin Discovery Foundation, which for 7 years has devoted to help children in 3 main areas: health, housing and education.

Through the Foundation we have supported more than 200,000 social programs and we have helped fulfill the dream of Swimming with Dolphins for more than 100,000 children in vulnerable conditions.



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To Love is to Care is another one of our main socially responsible programs. It is aimed to help Dogs and Cats in the streets and to promote the responsible ownership of pets. This month it is celebrating its 4<sup>th</sup> anniversary with great accomplishments such as delivering more than 14,000 ID tags to help lost Dogs and Cats return home, completing 350 sterilizations and donating 4,500 kg. of Dog and Cat food to rescue centers.



We want to be part of your classes

# Online courses!



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ONLINE

**Environmental education courses:**

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- Learn about caring for marine species and the oceans
- Become a Dolphin Discovery Ambassador

**We adapt to your level!**  
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