

The Dolphin[®] Company



The Dolphin Company September – October 2020 | Cancun, Mexico No. 46

DISCOVER THE NEWS

THE DOLPHIN COMPANY IS A SUPER COMPANY

Every year, “Expansion Magazine” publishes an edition dedicated to the country's Super Companies and for eight consecutive years, The Dolphin Company has appeared in the first 40 places. This edition placed us at # 37 in the 2020 ranking, in the category of 500 to 3,000 employees, and where it was our staff who rated us in aspects such as organizational culture, communication, corporate social responsibility and organizational climate.

We are committed to the development and well-being of our employees. Day by day we demand ourselves the highest quality standards, not only in the care of our Guests and the well-being of our species, but also the most important factor for The Dolphin Company, our people. We continue working on important aspects for their development such as training, incentives, integration activities, among many others.



**SÚPER
EMPRESAS
EXPANSION
2020
TOP
companies**

The Dolphin[®]
Company

We have more plans and projects that we will share with you in this same way.
Stay informed through us.

COLUMBUS AND YAAMAN, THE BEST OF THE BEST ACCORDING TO TRIPADVISOR'S TRAVELERS' CHOICE 2020

Tripadvisor awarded the Travelers' Choice 2020 certification to two of our attractions. Columbus Lobster Dinner Cruise, the only romantic tour in the destination and one of Marina Aquatour's activities, was recognized in the Boat Tours category. Yaaman Adventure Park, located in Ocho Rios, Jamaica, was awarded in the Attractions category.



These awards are the result of the reviews, comments and ratings that travelers give to experiences, and this is how Tripadvisor highlights "the best of the best." We are honored and proud to receive this recognition that points out the quality of our experiences.



THE MAGIC OF HALLOWEEN ARRIVED TO ZOOMARINE

During October, Zoomarine, our incredible theme park located in Rome, Italy, offered our visitors a very fun Halloween, designed and created so that all members of the family had a spooky and totally safe experience at the same time.

The land of shadows, Zoomarine, Zombie Splash, The path of deception, Halloween Fashion Day, The cemetery of wishes and the Galleon of wandering souls, are some of the attractions that our guests could enjoy as a family, proving their bravery with our fun horror challenges.

Due to the contingency, the tickets were limited, so our guests had to book in advance and follow all the security measures implemented by the park.



The Experience
of a Lifetime
SINCE 1994





WE CELEBRATED THE INTERNATIONAL MANATEE DAY

For the fourth consecutive year, we celebrated the International Manatee Day with a program of free educational events that, in this edition, were virtual due to the new normal that we are facing today.

Although International Manatee Day is celebrated on September 7th of each year, we decided to commemorate this species throughout the month in our Habitats around the world, with the aim of sharing valuable information with the general public that helps to raise awareness about the care that this endangered Marine Mammal requires.

Conferences with international speakers, educational videos, trivia and a children's drawing contest are some of the activities that made up the event, which was broadcasted from our Facebook, YouTube, Instagram and Twitter platforms.

We are proud to contribute to the preservation of this species with a reproduction program in human care and by carrying out activities that strengthen efforts for the conservation of this wonderful species.



SPECIALISTS AND VETERINARIANS OF AQUARIUM MAR DEL PLATA, ARGENTINA, RESCUED A STRANDED PORPOISE

Our team of Specialists and Veterinarians from our park in Argentina, Aquarium Mar del Plata, who are experts in the care of Marine Mammals, responded to the call of the population that reported the stranding of a Spiny Porpoise on the Torreon del Monje beach. The specimen was transferred to the Aquarium's Marine Fauna Rehabilitation Center for treatment and rehabilitation.



In recent years, our 'Rescue Team' located in all our Habitats around the world, has contributed with the rescue, rehabilitation and reintegration of more than 250 specimens of animals such as Turtles, Dolphins, Killer Whales and Sea Lions, which reinforces our commitment to the welfare of wildlife and its environment.

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REOPENING OF OUR HABITATS IN THE RIVIERA MAYA

On October 1st, our Habitat located in Dreams Puerto Aventuras reopened its doors to the public to offer the Experience of a Lifetime in the company of the marine species that live in our care in this beautiful natural Habitat.

All our staff has the corresponding protective equipment, as well as adequate training to guarantee the health and safety of our Guests.

Our Visitors were invited to follow security protocols. All of the above as part of our comprehensive 'Dolphin Cares' program that complies with the recommendations of national and international health authorities.

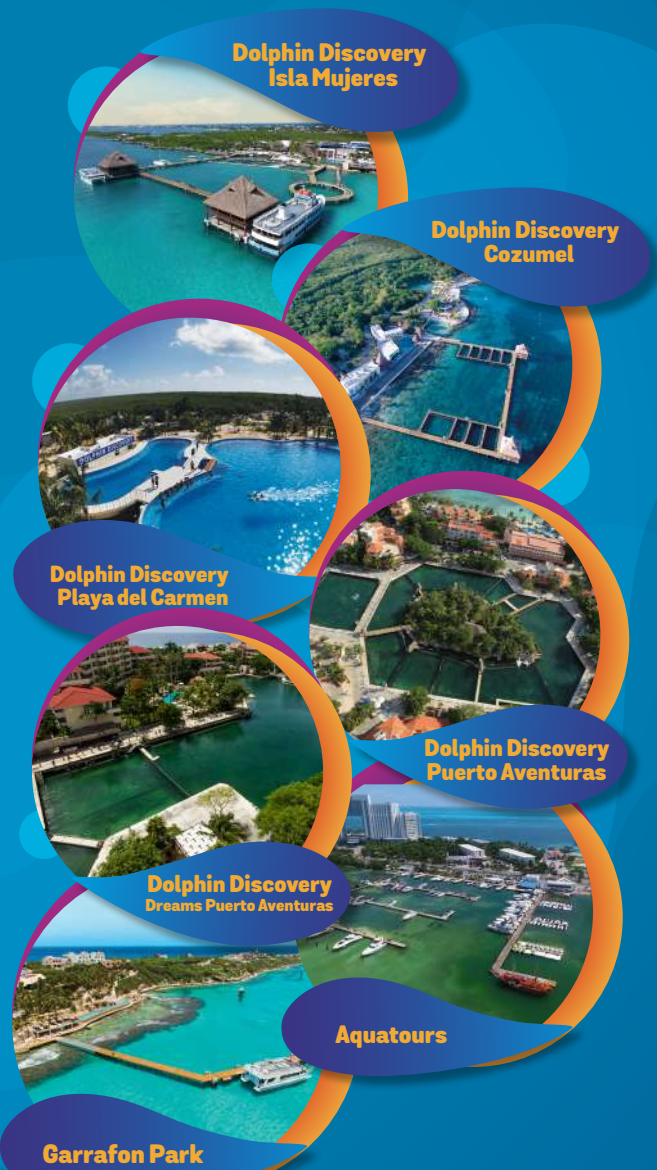
On December 1st, our Akumal Habitat, located in the Riviera Maya, will join the list of Parks and Habitats that are ready to welcome with open arms those who wish to live a unique, unforgettable, safe and educational experience.



WE RECEIVED THE CERTIFICATION IN HEALTH PROTECTION AND PREVENTION IN TOURIST FACILITIES (CPPSIT)

As part of the actions to reinforce our protocols in matters of health protection and safety, we received the Certification in Health Protection and Prevention in Tourist Facilities (CPPSIT) granted by the Secretary of Tourism of the State of Quintana Roo (SEDETUR). The Corporate offices, Garrafon Park, Aquatours and our Dolphin Habitats located in Isla Mujeres, Playa del Carmen, Cozumel, Puerto Aventuras and Dreams Puerto Aventuras, have been accredited.

To obtain the CPPSIT it was necessary to carry out a procedure that concluded in the evaluation of service and operation areas. In this way, we guarantee to our Guests, staff and species that live in our care, the implementation of good health security practices.



The Experience of a Lifetime
SINCE 1994

Dolphin
Discovery

25
Años | Dolphin
Discovery



AQUAVENTURAS PARK RECEIVES A TOURIST RECOGNITION

Within the framework of World Tourism Day and due to our commitment to the promotional actions of the destination, the H. Town Hall of Puerto Vallarta, through the Directorate of Tourism and Economic Development, granted a recognition to Aquaventuras Park during the Ceremony of Recognitions of Merit.



More than 15 years ago, we chose Puerto Vallarta as the home of Aquaventuras Park and Dolphin Discovery Puerto Vallarta, who are part of our family. Since then, we have contributed to the tourist offer of this beautiful city, supporting promotional matters and actively participating in the events that take place in the destination.



We have more plans and projects that we will share with you in this same way. Stay informed through us.



GULF WORLD LAUNCHES NEW INTERACTIVE PROGRAM

One of our Parks in Florida, innovated with an interactive program in which visitors can meet Russell the Raven. Now, Gulf World's visitors can get a close look to this bird and interact with him.

This specimen was born in human care in 2004 and thanks to the positive reinforcement, a technique we use to communicate with the animals in our care, he has learned several activities. Russell teaches our Guests about animals of his kind and how smart they are by imitating sounds, saying a few words, painting, making cup towers, and distinguishing among colors and shapes.



COMPUTER EQUIPMENT DELIVERED FOR ASSOCIATES' CHILDREN

The Dolphin Company developed an internal initiative to deliver computer equipment for associates' children with the intention of helping students continue learning through digital classes during this time of COVID-19. Associates from parks, habitats and corporate offices with children studying in junior high school, high school and college with grades above 8.5 or B+ were able to participate in the activity.

More than 100 families were benefited from the equipment delivery, as computers are now a key tool for students given the new 100% online classes due to the health crisis.



The Experience
of a Lifetime
SINCE 1994



DON'T MISS OUR NEW YEAR'S DINNER!



Happy
**NEW
YEAR**

AROMANTIC
GETAWAY TO
CELEBRATE

COUPLE
\$279 USD

INDIVIDUAL
\$179 USD

MENU

WALDORF SALAD
LOBSTER TAIL or LOBSTER & RIB EYE
CHEESECAKE



INCLUDES:

- Three course dinner
- National open bar
- 12 grapes per person
- Dock tax
- 1 Bottle of 750 ml Moët & Chandon champagne per couple or 375 ml Individual
- Hats and streamers.

DANCE
TO LIVE SAX
MUSIC



SPECIAL DEPARTURE

December 31 st

17:00 HRS. / 20:00 HRS.

Regular Prices

23:00 HRS. Special Departure
New Year's Eve Dinner

Duration **3 hours**



Book now:

Cancun 998 849-4748

Toll free MEX 800 713-8862

ColumbusCancun.com

The rates mentioned only apply for the 23:00 hrs Schedule. The special outing lasts 3 hours. The use of the dock is included in the price. Three course dinner: National Open Bar, Waldorf Salad, Lobster Tail & Rib Eye, Cheesecake, 12 grapes per person, hats and streamers. A 750ml bottle of Moët & Chandon Champagne is delivered per couple, in case of individual guests a 375ml Moët & Chandon bottle is offered. Ground transportation has an extra cost of \$ 15 USD per person and for the 23:00 hrs. schedule is subject to prior request.

Limited capacity according to the epidemiological status



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